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Technology Solutions for Study Abroad,
Travel Risk Management, International Student Services and
Agreements Management

Internationalisation: A priority for many institutions

- **Office of Global Engagement and Risk Management require solutions to efficiently manage all travelers**
  - **>6.2 million university student travelers each year (2018)**
  - **+ How many faculty, staff, researchers etc. each year?**
  - **Travel Policy and systems in place to avoid negligence**
  - **Compliance to mitigate risk (proof)**
  - **Excellent Study Abroad recruiting tool if solid**

What are the first 3-5 actions that should occur on your campus?

Yellow Vests Gather Across France for Ninth Protest Weekend

By William Horobin and Gregory Viscusi
January 12, 2019, 7:23 AM MST *Updated on January 12, 2019, 1:18 PM MST*

- Protests less violent despite higher turnout of around 84,000
- Latest protests come ahead of Macron's plan for public debates

A bomb targeting a tour bus near Egypt's famed pyramids exploded
Sixteen people have been hurt in total and three people are being treated in the hospital.

Coronavirus latest: infections in China pass 20,000

Updates on the respiratory illness that has infected thousands of people.

RELATED ARTICLES

China coronavirus: how many papers have been published?

Wuhan scientists: What it's like to be on lockdown

Stop the Wuhan virus

Study Abroad and a $41.5 Million Verdict

> Could finding in favor of a high school student infected by a tick-borne disease on a school trip to China have a chilling effect on other study abroad programs?

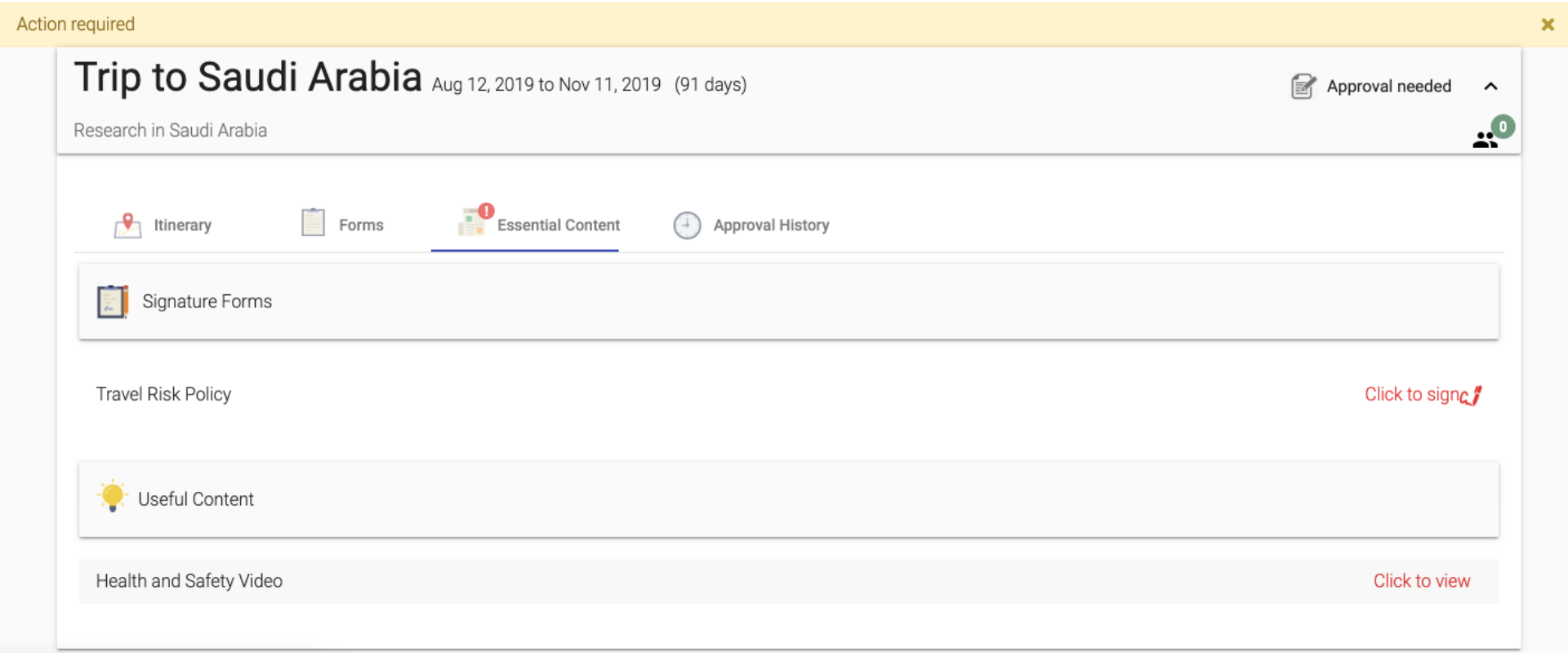
By Elizabeth Redden // August 24, 2017

14 COMMENTS

Issues Impacting Travel Safety & Security in HE

- Students, faculty, staff, researchers traveling more and more to non-traditional locations
- Profile of travelers has changed to include travelers with physical and mental health issues
- International programs have expanded from short projects to long-term, volunteer and development/research work.
- Traveler are exposed to increasing safety, security and health issues

Pre-departure preparation is the first step



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Are your travelers ready?

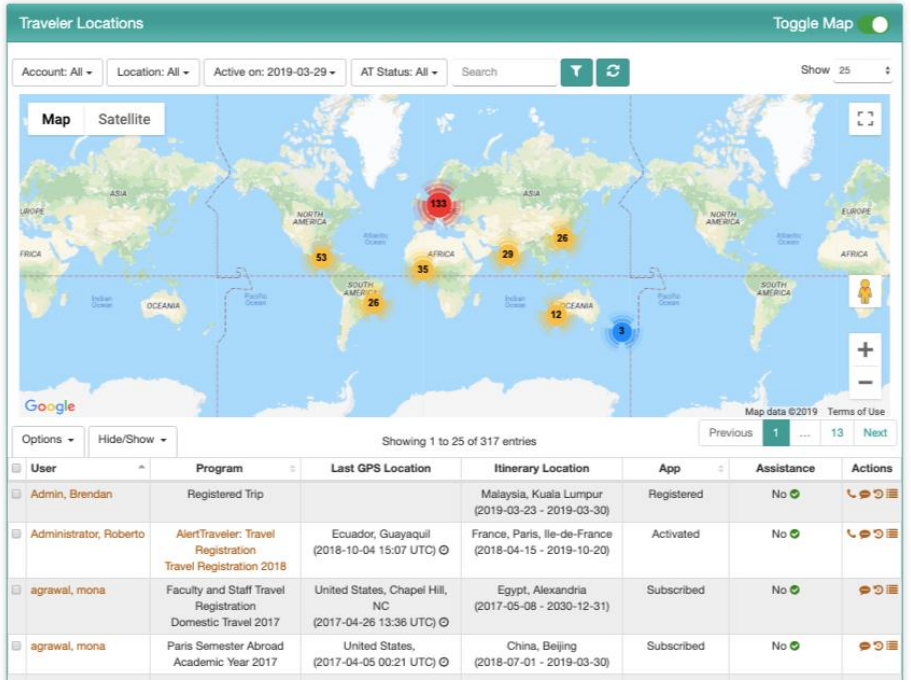
Video: Health & Safety Abroad - Alcohol

Mark as read

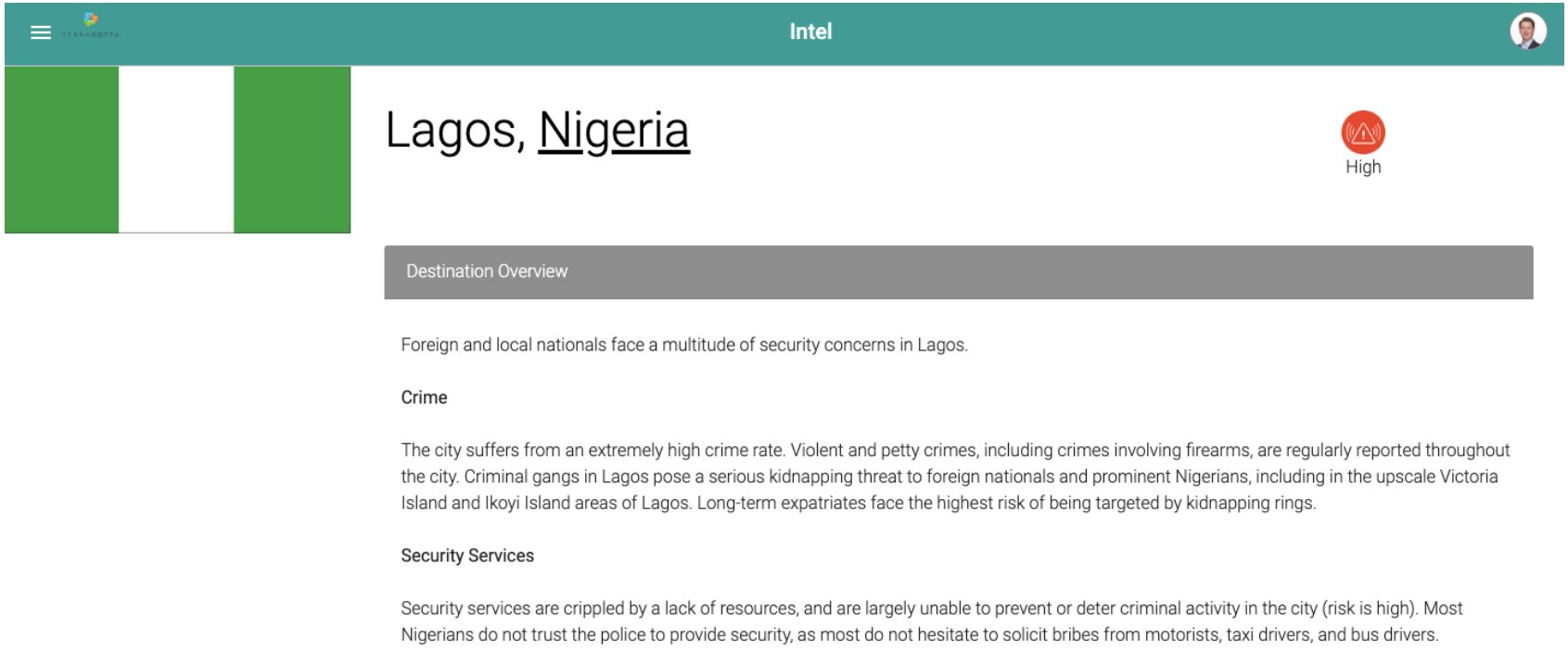
Travel Registry

Benefits

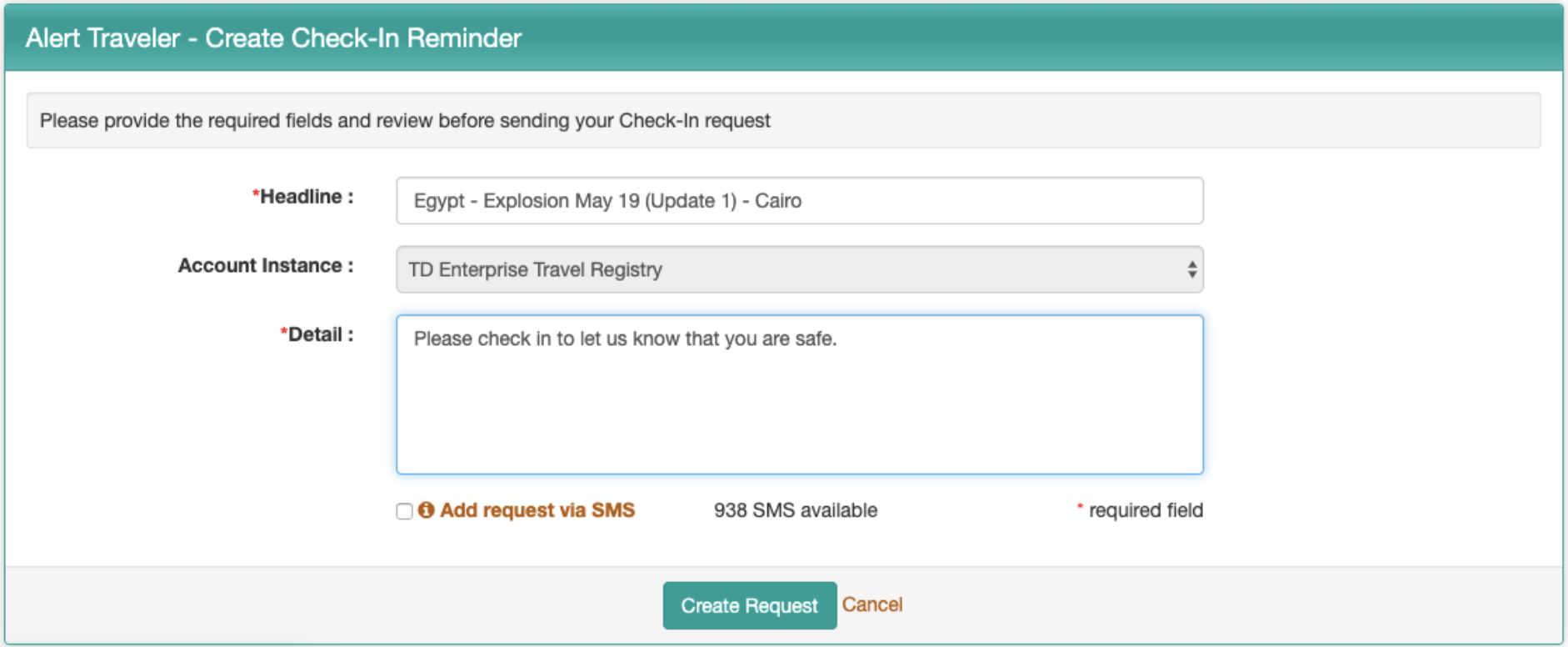
- Ensure traveler safety and mitigate risk – global view
- Easily locate and advise your students or faculty/staff/researchers in a crisis
- Protect the reputation of the institution – reduce liability



Country Intelligence with Threat Levels



Push Check ins



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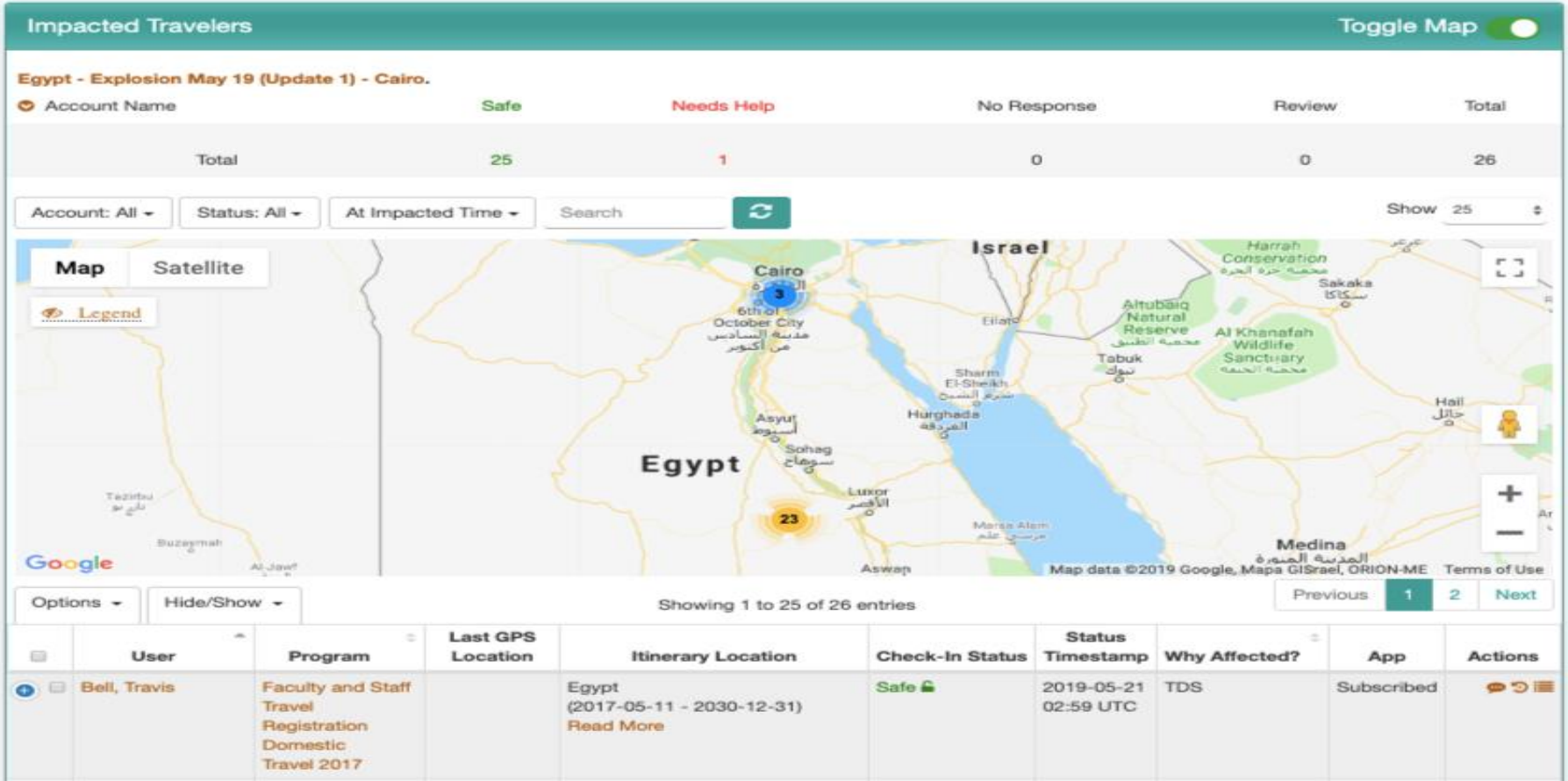
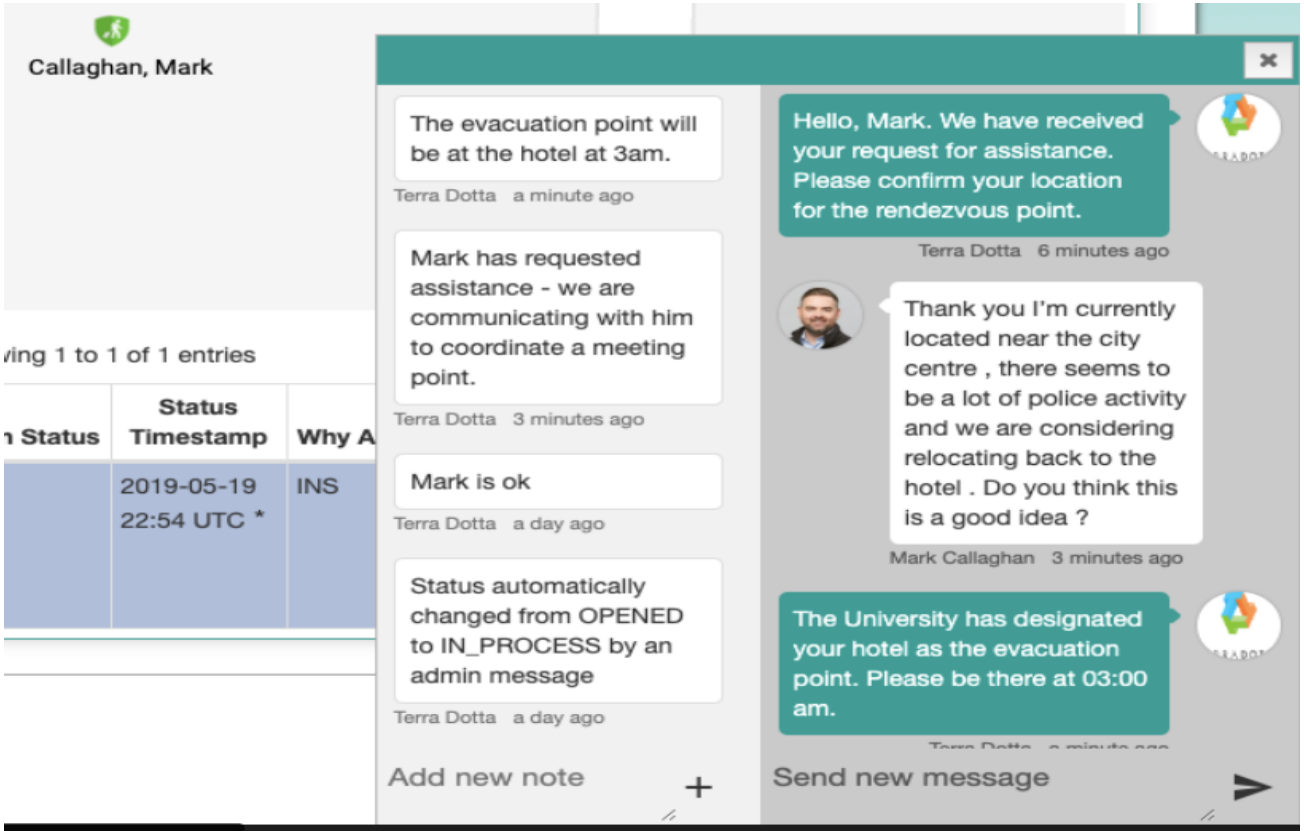
Who is impacted – who to focus on

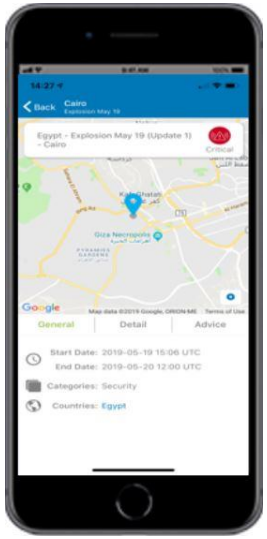


Two way communication is key



Communicate internally and externally

- Who controls the message?
- Dedicated family contact
- Establish a hotline
- Monitoring social media



It Comes Down To…

Legal Responsibility

Moral Responsibility

Reputational Responsibility

Prepare for the worst and hope for the best

- **Practice what you will do, make sure key stakeholders are involved**
  - Muscle memory of what to do in case of an incident

- **How your institution responds and reacts defines you**
  - The difference between protecting or tarnishing your reputation
  - Proof of process will be critical in any litigation
  - Technology that works every time is key

>18 years
>630 clients

Study Abroad - Mobility

Travel Registry | AlertTraveler™

Agreements Management

International Students and

Scholars Management

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UNIVERSITY OF DELAWARE
A&M
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UNIVERSITY
University of Missouri
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UNIVERSITY
UCONN
UNIVERSITY OF CONNECTICUT
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WESTERN
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FLORIDA
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Software solutions for Education Abroad,
Travel Management and International Student Services

Thank you!

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