Preparing International Students for Success

Before Arrival

GAIE Winter Conference February 4, 2016



Introductions



Presenters:

Mike Townsend

International Advisor & Orientation Coordinator

Brett Reichert

Assistant Director & SEVIS Coordinator



Overview



- GSU Profile
- Why Change Our Approach
- Old Approach
- New Approach
- Summary
- Resouces
- Q/A

GSU Overview







• Enrollment:

- Current: 33,200 (51,000) students
- 2,100 (3000) international students
- Currently 60% are graduate students
- Most live off campus / 5000 6000 on campus
- Likewise, most commute to campus

Location:

- Downtown Atlanta and Buckhead
- 5 additional campuses, 1 ISSS (Fall 2016)

Why Do This?



Seeing comes before words.

- John Berger

93% of all communication is non-verbal.

- Mike Parkerson

Visuals are processed 60,000 times faster than text.

- Billion Dollar Graphics

Words are processed by short-term memory.

- Dr. Lynell Burkmark

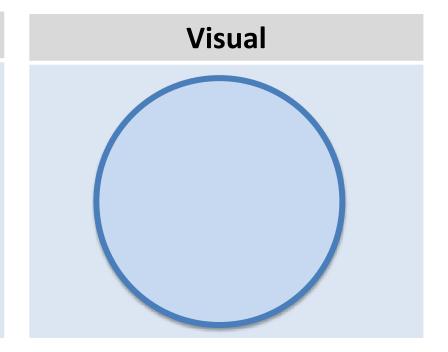
Try This:



With a neighbor, take turns answering this question.
 What is a Circle?

Verbal

"Well, a circle is a geometric form with a continuous curved line along which every point is an equal distance from its center."



How about this one?



 Which is easier and faster to understand, regardless of one's native language?

Verbal

"Please do not pet the angry dog. The dog is agitated and might bite you, which could seriously harm your health and well-being."

Visual





Static, Text Heavy Webpages

- Who can read this?
- Does this look appealing?

Polare Stations - Consol Students - Academics - Alumni/Community - Athlete. School of Graduate Studies International Applicant Application Information Graduate Studies Home Contest the Arison of Freshold Dearts Wesserie way to apply to a prequate program Continues Catalog

> University encountings the encolment of abusents from other countries. Applicants needing a counter visc are required to provide proof of trianistal regions to at least the third year of their begins program. International students with a student site are required to damy a full course of study during every semeste manifestive stocked over a solder, that are required coding to the obstacl or stock outing every sentence codes the subsection development of the properties of the sentence application and integrities in the control of codes the subsection of the properties of the properties of the properties of the properties of the code of the properties of the code of the properties of the propertie If you are coming the mother, making pages export it will take approximately five weeks after your test date for the score to reach our hydroty.

> international academic concentrate must be occurred concerns usin authorized acceptures seeks arance and other transform activate rice condensate that the congrete documents with automated automatives, status, setting, and exist the conduction of a transformative circle, story congretation, three distory of conducting behavior along a conviction grave state only. Applicates are retained to strongly institutionally parts stated originate stated in the control of conducting and the conducting of the conducting and the conduction of conducting and the conduction of conducting and conducting and the conduction of conducting and co delays that may poson at these provincations or that wight opporing mathics.

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aupporting abcurrent area in each or an indigenous declaration are not acceptable. To print the form, please click 45 located here. trainers can be source earns or other electrons signer If you will be transferring to Caryton State University from another institution in the USI or your Fit visit, your

content has will been you never Typu have been outside the US have train a months, this case is not necessary. In that case, you will receive a hear initial 1-22 and pay a new SEMS (see

To transfer your HZD:

- 1. Ottom a final acceptance refer from 2. Complete the H20 Transfer Request Form, # 15; by clicking here.
- 3. Have your current international assistor recurr the completed toronto, ISSO, by stall, they or extrall he Mississive on the form.

In addition to the Financial Verification Form and I-30 Transfer Request Form If necessary I also submit to the concuses ischaol a copy of your passport's price, pegraphical interestion, and surrent or previous in view Phase note that two original wells of than our occurrent after should be obtained, as a second original copy of the obcurrents not be reacted at the finis of the vita intendeut. All supporting occurrents must be asset within

terrajon) dryk trittle date in whan the Foo will be insided Once financial documents have been approved by the School of Graduate Staties, an I-23 will be presented and sent to you. The Form I-23 makes you eligible to apply for the F-1 student size.

Untributedly the borroot of colorable disorder is update to capitate many your prolegative extending in on the process of the these materials up on your behalf, You must provide the same or consists studies with a letter transfering the name and contact details of the individual whom you wish to be your deat; next.

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Contact information

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Minning Address School of Graduate Studies

Debudes Phone Number

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Static, Text Heavy Webpages

- Is this any better?
- Do you expect all of this to be read?



Internettanel Applicants

Graduate Program Directors

Gracuate Turbins and Feet

Financial Aid and Scholarships

Ventication of Laurul Precence

Forms for Applicants and Current

Next Maps for Accepted Greduate

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Students

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International assessmit creatment must be original occurrent with authorities expansives, each, stamps, and must be evaluated by a conventibility entaining originated in. The School of Graduale Subjects excepts evaluations that are prepared by either coast fathey and Associates (was justing composition or the World Education Service) (was weeking). Applicants will read to arrange individually with these originated not have the transcript evaluations seem to the School of Graduate Studies by the appropriate deadline. Applicants will need to make our they allow single time for these documents to be evaluated and in excelled by the School of Graduate Studies by the appropriate papers and the School of Graduate Studies by the appropriate papers and the School of Carolada Studies by the appropriate papers of the single for our originate studies will not be not responsible for delays that may occur at these originations or of that night occur in malling.

Frequently Acked Quections

Important Dates to Know

Master's Programs

Master of Arts in Liberal Studies

Master of Arts in Teaching – Secondary Education

Master of Science in Nursing Master of Health Administration

Master of Business Administration

Master of Archival Studies

Master of Archival Studies

Master of Science in Psychology Master of Education in Teacher Leadership

Master of Science in Oriminal Justice

Contact Information

Office Hours

Monday: 9am - 6pm Tuesday: 9am - 6pm Wednesday: 9am - 6pm Thursday: 9am - 6pm Priday: 9am - 3pm

Office Location

Mailing Address School of Graduate Studies

Emall graduate@

Phone Number

Fax Number

At the graduate level, admissibility is based on a thorough review of all of the credentials an applicant submits. Applicants whose score falls below the recommended minimum should contact the Director of Graduate Studies (http://www.) for their program. If an applicant's overall credes suggest a potential for success at the graduate level in apite of a deficient proficiency test score, a waiver of the

recommended acore requirement may be granted (additional E.S. Instruction may be required as a condition of the waiver). (Note: waivers are rarely granted, and only in specific discumstances where the other elements of the graduate application indicate a strong likelihood for success. For example, an above average score on the verbal and the analytical writing portions of the Graduate Report Examination (GRE) or Graduate Management Admission. Test (GMAT) might indicate the applicant possess sufficient English language proficiency.)

Applicants whose language of instruction was English should have the Registrar of the home institution submit a letter to the School of Graduate Studies attesting certifying that the language of instruction for the baccalaureate degree was English, if this documentation is unavailable, applicants must submit the official acceptable scores on the TOEFL or IELTS.

The Financial Verification Form must be completed, signed and submitted to the Graduate School with original supporting documentation before an I-20 immigration document can be issued. Scans or other electronic copies are not acceptable. To print the form, please click 96 located here.

If you will be transferring to Clayton State University from another institution in the US on your F1 visa, your owner! I-20 will follow you here. If you have been outside the US more than 5 months, this step is not necessary, in that case, you will receive a new inflat I-20 and pay a new SEV/S fee.

To transfer your I-20:

- 1. Obtain a final acceptance letter from
- a University.
- Complete the I-20 Transfer Request Form, # 10, by clicking here.
- Have your current international advisor return the completed form to ISSO, by mail, fax or email as indicated on the form.

In addition to the Financial Verification Form and I-20 Transfer Request Form (if necessary), also submit to the Graduate School a copy of your passport's photo, biographical information, and current or previous F1 visa.

Please note that two original sets of financial documentation should be obtained, as a second original copy of the documents will be needed at the time of the visa interview. All supporting documents must be issued within mitry/301 days of the date in which the 1-20 will be issued.

Once financial documents have been approved by the School of Graduate Studies, an I-20 will be processed and sent to you. The Form I-20 makes you eligible to apply for the F-1 student visa.

Unfortunately the School of Graduate Studies is unable to express mall your acceptance letter and I-20 to you. These documents will be mailed to you via regular post of the United States Postal Service. You are welcome to plok those documents up yourself if you are currently in the melto-Atlanta area or you can have a designee pick these materials up on your behalf. You must provide the School of Graduate Studies with a letter indicating the name and contract details of the individual whom you wish to be your designed.



- Classic "Teacher Fronted" Approach
- Small font on distant screen





Obsolete Printed Materials

New Student Checklist

I have been accepted... Now what do I do?!

Congrate lations on your acceptance to Scoreja State University! To help you propare for accepting Scoreja. State University, international Science & Scholar Scrivices (1889) has but together the following process so of thing was useful for each scanning to seek its of which was useful for each or somewhere.

- 1) before your arrival at Georgia State University,
- 2) after you arrive on campus but before classes start,
- 3) and items to carry with you on the airplane.

Detailed information on most of these topics is available in the <u>International Student Handbook</u>. Please reco the handbook as you prepare for your transition to Georgia State university. Make sure you complete the items below, and contect the ISSS office if you have any questions. We are here to help you, and look forward to seeing you in Affords.

BEFORE YOU ARRIVE AT GEORGIA STATE UNIVERSITY:

- 1. After your receive your in20 or 03, 2019 form, pay the SEV 3. POInter and obtain an eccipt. Each student or exchange daths its und an initial Farm. 20 or 05, 2019 is reasonable for polying the SEV(5), POI feet. The receives exception to to this free. For complete information, visit the <u>SEV 5 feet website</u>, You should have a copy of the terministic for your reference.
- 2. If it you are cubate the U.S. and do not yet have an I-1/I-1 what make a was appointment at the mement U.S. I more above. Thesay, the use to take or EAV or US-ACT Sifter Georgia State unbreatly. You should have examined information about applying for a what in your Walcome Darket from ISSS, Additional information is evaluable on the ISSS, Additional information is evaluable on the ISSS website.
- 3. ☐ After you receive your visa, make your aliffine reservations with enough time to arrive in Atlanta before intermational Student Orientation.
- 4. If whereast to open latter from the et as a proof to you place of origins, for those of you who will be serving in Arlesta from memors or another part of the UK without processes to pick you up an ive a roost, below any will consider protein to a consideration.
 - Compact one of the international student groups that are a part of t-AU (international Shoders: Associations Council). These groups exist to remote the culture and solves the medic of the major international students or service. Seesare of their provide all port pickup as well as receiving assistance for new students from their part of the world. The list of groups, along with the provident from a paddress can be found in this limit.
 - An Atlanta community volunteer named Laura Brown, who owns a tracel company, has offered to regardiar free airport picking service for any Georgia Suste into national students value may need a. To contact her, you can end on email to joura@nactureconnecten.com or you can half either \$72,987,7100 or 770,329,1175. Phase make sure you know the address where you saw staying, Joura is just reflering your transportation; she is not responsible for he ping you find a varie where to stay.
- 5. The sead the <u>International Student Handbook</u> very thoroughly. Many questions that you might have about housing, registration, and life in Atlanta the answered in the handbook. This will be younguide to living in the United States and attending Seorgis State University.

Contact info: International Student & Scholar Services (ISSS), isss@gsa.edu, http://isss.gsa.edu/, Phone: (409) 413-2070, Fax: (404) 413-2072

- 6. If ich the Lacebook group Georgia State Makeship (Semester Paur) International Student Orientation (e.g. Georgia State University Spring 2013 International Student Orientation) to communicate with fallow students who will be attending the orientation. This group will provide information on topics such as housing options, jobs on community into made also gariestless on compagence.
- 7. If to within your cancel ment at Georgia State Unitersity by completing the <u>Confirmation of Enrollment</u> form calling in a derivation of enrollment, then calling it is a facility of the properties of Student Orientation.
 - *Please nate that after being accepted to Georgia State University yet, may receive an invitation to register for intent, the University's undergrap uses one hotelon program. As an international student, you should MOT after directly, and new registed that they to hishest local discerent to restrict more set.
- 8. □ Record your housing options. Pirst, road the notating section of the International Student Handbook. Here chose with <u>January's Louding PND</u> Student Center, 2014, 400, 100 (for exaliable space on exempts, or the User of Student's Office 1000 Student Center, 2014, 100 (for officemation on <u>officemation by housing</u>. The comparison Student Association Council ((3/40) can also be a great resource in finding noormatics and temporary notating. For a more complete Psi of Additionable approximately, please check the discussion beam on the Facebook group mentioned above, falls that work commanded to sign an officempus apartment, documents of the property when the facebook groups are considered to the constraint of the Patrick of the Computation o
 - "Please note that Georgia State doesn't other any temporary housing! I you are planning to use on cambus housing and you arrive in Albertaip to it to make in their yourself need to find an electropic place to easy. A locwidtheat by house some of bond at this line.
- 9. ☐ Activate your <u>Campas ID</u>. Go to <u>https://campas.od.gou.edu</u> and enter your Panther P (which you should have received in your acrossions in a to ide). If you have never sed your Websium Packet and your still do not know your Panther V, you can contact your department (graduate students) or <u>Purchage aduate Admissions (undergraduate students)</u> for this information.

When you get to the Comput Mate, follow the directions for students without SMA (flocial Security Number). Publications market you with a temporary particular, which you are change at me some site. Peersonable size you remaining pure particular time only first day of mentioner to more of 24400.

- 10. ☐ Set up your studentic mail account. Panther Mail is how the university will communicate important. If our adent a year for activate year characteristic place with http://pacheology.get.adu/accheology.secretar/.each.secretar/.each.secretar/.each.secretar/.each.secretar/.each.secretar/.each.secretar/.each.secretar/.each.secretar/.each.secretary.each.secret
- 11. ☐ Make core your immunitation records are complete with the 5 uden. Health Clinic (141 Piechson, www., Suber I), if you have not get reserved your immunisations, you can get them at the student ties th Clinicality you are set George State University. Typink Teel IV by an accuracy, you must also determ the reclinifies section or sign an optional waiter with your polysing application. To lose the Inthe down cade the manufactors from and call 404.419.1990 with questions.
- 12. Internations observed the required to have socioent and state eaching their stay in the 154. Specific State university provides or invarious plan for all F/, statement with the others effective when you enter the 1.5. Payment for this hours ace is made when you say your utility and focus facement who have pure hased a qualified insurance of an front nich home country and align blat to receive a weiger of the Section parameter. Their invariance plan means the following requirements. It is medical base fit of last cast \$50,000 per purson as a scalable or influence (2) reports factor of numeric an expression scalable and the received executed as (3,000 per purson as a scalable or influence (3,000 per position or expression scalable). It is necessarily all means and the approved before the (200 charge on the removed excitational information is exalible at the incharge.

Things to remember:



Obsolete Printed Materials

- All administrative insurance various for ... I widne guistudents are processed by SSS, upon the respect of your insurance color.
- Students who do not pandraze " squared coverage from their flower equity proprocessing to enroll in the mandatory health insurance program at George State University https://www.uhcor.com/.
- 13. In together 25065 using your campus. Dand password (for more information agos FPAW), please see the International Student Handbook.
- 14. □ 0-coming the 5.55 Step (abin FAWS) use the personal information ment to register you have a contray adobest and emergency contact information (1.53).
- 15. ☐ Though <u>Academic Addising</u> for undergraduate soudents will be provided at orientation. ISSS suggests that every enew student sensults an accomic advisor as seen as possible about course solderior. Only AFTER you have soldern with an advisor about a young size. For econocal Note that if you are a non-business graduate soldern it is especially important that you into be cade in a covernment prior to crionization. Advising to business graduate Students will be provided during the private crionization.

AFTER YOUR ARRIVAL IN ATLANTA:

- 16. Accord New International Student Orientation. This orientation is ognimis mandatory for all incoming souds to and Orientation is held in the weak oils to the score of class. For a complete schedule, please see the ISSS weakage, Rentember to bring your bassbord, 100 form, and 194 care with you the first day.
- 17. If Bewere that that some graduate stoppeds may be recorded to like the Gaorgia State Test of English Proficiency (CSTEP) during internal one. Is used thresholders, test results come cause you have beyond that does not allow that a thosy sevent you are required to add at high shourse. For more information ease, the CSTP please see this line, USN will be you know if you need to take the test (as determined by your confirmal others are the properties of others and the results are the second of the confirmal or the properties of the confirmal or the confirmal o
- 18. If you have not year-glothed to loadses, register for your doubles through PAVS. You can register before you meet with an accommodate. But you may have to the year contains the other meeting, with the advisor. SSS will help you with this process at orientation, but if you wish to register in devence see the Registration found on the SSL we operate.
 - 7.6 Luncergraduate consider to identify will need to consider <u>Learnier to ident Co-line Pre-orientation</u> before they can register for dissess.
- 19. Declared your <u>Pancher Cand</u>, the official Georgia force University, identification cand which you will use as a Propriy card, an access card to some computified lifet, and a debticer of (Panther Cash and Pancher Meals meal plant). Panther Cand is available as soon as you are admitted to university at the Auditary & Naponth Seculos 2015; and you must bring another valid ID cand, such as your password or drivers licence.
- 20. Pand see context books for desses, but only after you have spoten to enaccomic advice about our rays and contest. The Sucrey See other books out no, well have the tertbooks you had, only of sen or on the amount in. If you are going to order books out no, make you allow anough the for the books to anyone books to anyone descript.
- 21. If you are transferring from another school in the U.S., take the <u>Transfer Disarance Form</u> to your current international sow sor, have the revisor some ett the bottom of the form prior to international orientation, and fax or email the forms etted form to 1955 at Georgia State University. After the transfer blearance form has been supprinted to 1955, you will need to transfer pending 1-80, when will only be will discribe the supprint of the supprinted to 1955.

the first 12 dass of dass, You will need to come to NYS for transfer 629 PASEQ Cap to obtain your final transfer 620. Please consult from Table 4.1655 of locations. The specific date

- 22.

 By Expanding paying your outlion and fees on line or at the OF ce of it spent Accounts by Spin on the first triday after the same ster begins to spend restry your dispersion properties for non-resource. Please see exposure and the continue of the first.
- 23. It smill articly come f with the CSU cambus, especially the buildings in which you will have decrease.
- 24. Priver's License to obtain driver's license in the USA as an international student, you will need to walt for your SEVIS record to be registered curing arientation and you need to be present in the USA at beast 10 days. For detailed information about this topic, please read new international student handbaar.
- 2.5. REGITM SER: your class registration will NOT be complete until you have accomplished the following steps at International Student Orientation:
 - taken the proper GSTEP or Math Placement Exam*,
 - seen an arademic advisor.
 - entered your address information in PAWS,
 - submitted needed immigration documents to ISSS,
 - * I lease note that Methit teacher titleant a not required for graduate students, for meaning information executions are not taken the Math Placement Exam, places with their weache.

For additional resources, phases statithe following helpful linbs, floweren, phases note that not all of the information may properly controlled students. If you have any questions or contains, pieces defined helpfate to contact 1835.

requestly Asked Questions | Che Stop 5184p.

ITEMS TO CARRY WITH YOU ON THE AIRPLANE (Include in your carry-on):

- ☐ II-20 or IS-2019 from Ceorgia (case University
- ☐ Valid passport
- □ L.S. Visa for Econg a State Uniconsity.
- Your comission letter from Ecologia State University
- Airplane Haket(s)
- Dush, traveler's checks, or any traverse local bank care (ALM or debit card) SSD-sqLyCD in U.S. dollar for travel emit genetic and specific in casculates. Proofer a with high trem colorer care make it necessary for you to spend the hight in a hotel, which could cost about 5000 or more. Thy to prepare for all function tool operator possible divisit inconsistent case.)
- Prone numbers and e-mail addresses of emergency contacts to home and in the United States.
- The fore numbers and enter decrease of relations, fracts, your succept that a suddent discentifically the 1856 of the [404-415-2070 during pushess theurs and a representative of your hadden a by group at the Unversity (301304).
- An English translation of your medical history and documents.
- Prescriptions for medications you take and a free supply of preor pton mediches.
- Made all records (including seconds, on records) for your accompany's gaptization little applicable).

Welcome to Georgia State University!



Students find their own way and interpret generic emails.

Dear New International Student:

Congrapulations on your acceptance to Georgia State University for Fall 2013!

You should have already received Welcome packet from our office, International Student & Scholer Services (1995), about the upcoming International Student Orientation on August 19-22, 2003.

This email also serves as a reminder that you <u>are required</u>* to attend orientation on those days, and to bring your original immigration documents (passport, E-20 or DS-2019 from Georgia State University, and E-91 card if you are a transfer student and a ready in the U.S.) with you on the first day, **Monday**, **August 19, 2013.**

*Please note that orientation is mandatory for all transfer students as well!!

The mandatory orientation program starts at 8 am on Monday, August 19, 2013 with free breakfast. In the Ballinoom on the 1st floor of the Student Center(http://map.gsu.edu/), and will isst until approximately 5 pm.

In addition to the mandatory International Student Orientation on August 19.22, you also need to select a time to wait the International Student & Scholar Services (ISSS) office in 252 Sparks Half for Immigration Check-in. This process is REQUIRED in order for you to be in legal status in the U.S., and will only take about thirty manufes. Rollow are the details of the program:

- Follow: Bale link to RSVP for a morning an arternoon when you can come to the ISSS order for Immigration Checker. The available dates are August 5-bit. Though the time blocks each day are three hours, you can stop by any time during that period. It is local only take thirty mustes. If you are unable to come in for Checkein during August 5-16, we will let you know the alternate times and dates for Immigration Checkein when you come to International Student Orientation on August 19-52.
- Bring your passport, 1-20 or DS-2019 form, and your I-94 eard. If you were not issued
 an I-94 eard upon entry to the U.S., please go to https://ib/.chg.dbs.gow/194/reguest.htm, type
 in your information, and print out two copies of the resulting I-94. ISSS will need one copy, and
 you should keep the other. If you don't have access to a printer before coming to ISSS, you can
 do it in our office.
- Come prepared with your local Atlanta address as well as your foreign address back home. You will be filling out some forms that will require this information.

At the Immigration Check-In, ISSS staff and student volunteers will be eager to welcome you, help you with these processes, provide you with information about prientation, and answer any questions you have.

Do not hestate to email as at <u>issafosu, edu</u> or call at 40—413-2070 with any questions you may have. We look forward to seeing you at fromigration Check in and at International Student Chemistical

***Importants Please to not forget to confirm your emplinent at Georgia State University by completing the colline Confirmation of Enrollment Form: http://ses.geu.edu/huture-students/lead-steps-for-secontad-international-students/

Should you have any problems accessing this norm, please ernal Fan Yun at <u>fount@geuedu</u>. In amerito confirm your cristment, this form must be submitted as soon as possible prior to international Sudent Orientation. **Empil:** isses@geuedu. fox: 404-413-2072. To help you prepare for attending Georgia State University, ISSS has put together a checklist of things you will need to complete before semester starts. You can view **New Student Checklist** along with other useful resources by following the above link.

Please note that the earliest you can enter the U.S. as an IT-1 or I-1 student is 30 days prior to the beginning of the classes: For Fall 2013 the earliest you can enter the US is July 25, 2013). All international students are encouraged to join the Facebook group dedicated for the Fall 2013 international Student Orientation (https://www.facebook.com/groups/1518621383230617. Joining this group will allow you to come in contact with other students, receiving important information about housing, transportation, on campus employment, International Organizations on campus, meet your V.I.S.A. Leaders and more. If you have problem opening the link above, please log onto your Facebook account and search for "Georgia State University Fall 2013 International Student Orientation".

Do not hesistate to call our office at 484.413.2020 if you have questions or concerns about orientation.

Welcome to Georgia State University!



If all else Fails - Did you read the Manual?

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Deer new international students,

Welcome to Georgia State University and to Atlanta, Georgial We are very glad you've chosen to study with us, and we look forward to helping you have a wonderful experience here. This handback is designed to he by you earn more about our university, our dity, and what, you can expect when you attance Georgia State. Moving to a new place are starting disasses at a new school is never day, but we hope that we can provide you with enough information to make the trensition as smooth as possible. The International Soucent & Schoal Gervices office is here to assist you many way we can, so please contact us if you have questions or concerns during your tima in Atlanta.

Good luck in all your endeavors, and we wish you the best for your studies at Georgia State!

Heather Housley
Director, International Student & Scholar Services

HISTORY OF GSU

Sacry's State University has evalued from an evaning school of commerce to a synamic urban university. The growth of Atlanta, the diversity of its population, and the prospect of Atlanta as a mijor communication and transportation hub, as an intermetional diby, and as a financial content—all have given the University is new kind of destiny in higher education. The University has experienced extraordinary growth in abudant entrollment, physics facilities, and quality of education as it seeks to mean the disalenges of providing a brosse range of educational opportunities in the largest and most diverse population center in the State.

The development of a broad concept of a modern undar institution, built upon a sound base of gifted faturity and basic programs, dedicated to bringing the rewards of learning to the community at large through formal and informal programs, and culifying all communications media, glass. Georgia State University a challenge and a spirit of proneering as the administration, the faculty and the student body carve out its cesting. The early buildings, whose rames recall the proneering spirit of early leaders, are now joined by well-designed new structures that provide a modern setting for

Georgia State University's fulfilment of its threefold mission of teaching, research, and public service.

You can always find more about the history and various aspects of Georgia State University at www.gsu.edu or on the Farchy website at www.liarchy.gsu.edu.

Georgia State celebrated its 100 year anniversary in 2013. A university's centernial is an important milestone because it symbolities an institution's aid by mendure, grow, and prosper. For 100 years, Georgia State has con'honted and overcome innumerable challenges and has taken advantage of every apparaturity to profess and succeed.

ABOUT INTERNATIONAL STUDENT & SCHOLAR SERVICES

International Student, & Scholar Services (ISSS) offers immigration and support services to international students, faculty, and staff in order to support the intercultural and international dimensions of the Linbersity and to ensure the University's compliance with federal laws.

Current Physical Location:

Spanks Hell, Scite 252 Atlanta, GA 30909

Phones (*04) 413,2070 Faus (*04) 413,2072 B-mail: Isss@gou.edu Wabatter www.kss.gou.edu ISSS Fanebooks www.lsss.gou.edu.isss



Orientation Group Facebook: New students are insited to join your orientation group -accided group (e.g. Georgia State University International Student Orientation Fall 2015. Many students find housing and recommates this way.



Past General Results

- Incessant emails
- Students arriving with no housing
- Low attendance at Orientation Sessions

Past Survey Results

- Confusion
- Multi faceted, Complex Needs

New Approach – How?



How can we make this better?

- Improve orientation material
 - Consolidate
 - Re-organize in a logical flow
- Unify communication platforms
 - Edit & reorganize website (more pages, simpler content)
 - Simplify and streamline emails
 - Update printed material
- Develop new media
 - Create Pre-Arrival videos
 - Create interactive forms

New Approach - How



Resource assessment

- Cross trained ISSS staff to edit our website
- PowerPoint > Camtasia
- Custom Videos with Instructional Design
- Using existing videos from other depts. and services
- iStart Interactive Electronic Forms

C. New Approach (Continued)



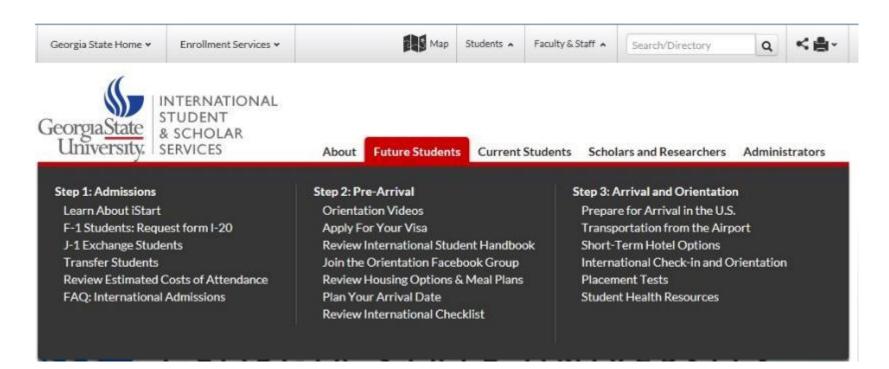
Developing a project plan & Timeline goal

- Review/revise current content
- Fitting it into existing work schedule
- Meeting with external dept.
- Sharing tasks
- Scheduling Status Meetings
- Slow Roll-out / 1 total year process



Website

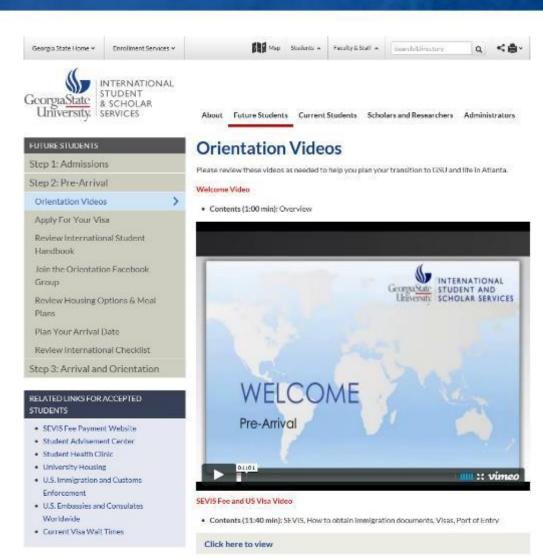
- Logical order
- Clear steps
- Unified with email and forms





Videos

- Brief
- Includes Audio and Text instructions





Emails

- Numbered Steps
- Brief
- Bulleted
- Contact details

Greetings International Students,

Welcome to Georgia State University! We are glad you those GSU and we look forward to meeting you at International Student Orientation.

This email is to provide you more information about international Student Orientation and Immigration Check-in.

1. iStart: Pre-Arrival Checklist

What: All students must complete the Pre Arrival Checklist e forms in iStart Where: http://istart.gsu.edu > 2. Pre-Arrival > Pre-Arrival Checklist Deadline: Must be completed by December 18th, 2015

2. New Student Orientation: ATTENDANCE REQUIRED

When: January 6th 7th, 2016. Begins at 8:00am on January 6th

Food: Breaklast and lunch are provided.

Where: Student Center Ballroom

Registration: http://istart.gsu.edu > 3. Orientation > Arrival and Orientation Registration
**Failure to attend International Orientation will result in a HOLD on your student
account**

3. Immigration Check-in: RESERVATION REQUIRED

When: January 7th, 2016 at 1:00pm-5:00pm

Required: You must attend Orientation before completing Immigration Check in What to Bring: Original immigration documents, including: passport + student visa, initial I-20 from Georgia State University, and I-94 record. The process takes about 30 minutes.

Where: Sparks Hall 245

Registration: http://istart.gsu.edu > 3. Orientation > Arrival and Orientation Registration

A few reminders:

- Be sure to <u>activate your PAWS account</u> before orientation;
- If you need a ride from the airport, fill out this form
- Get involved & find roommates/friends by joining the Spring New Int'l Student Facebook Group
- Like the ISSS Facebook page too for regular reminders, jobs and more.
- Tuition and Fees must be paid Failure to pay tuition and fees will result in the termination of your immigration status. Be aware that Graduate Assistantships only cover base tuition, not fees.

Thank you very much. We are excited for your arrival!

Huan Wang Hwang45@gsu.edu

Graduate Assistant and Orientation Coordinator International Student and Scholar Services Georgia State University



Interactive Orientation



- More interactive
- More relationship building

- Reinforced via video and web
- Reduced lectures



Summary



- Reduces culture shock and better prepares students.
- Saves time by reducing email, phone, walk-in traffic, and empowers students.
- Appeals better to current expectations of "digital native" students.
- Available before student leaves home.
- Easily reviewed or referenced again.

Summary



- Did you visit ISSS website prior to orientation:
 - Spring 16 95.6%
 - Fall 15 91%
- Did you watch any pre-arrival videos
 - Spring 16 94%
 - Fall 15 86.5%
- Did you watch the SEVIS Fee and US Visa Video
 - Spring 16 83.3%
 - Fall 15 64.2%
- Did you watch the Campus Safety Video
 - Spring 16 64.7%
 - Fall 15 36.8%

Summary



- Overall attendance rates:
 - Spring 15 90%
 - Spring 16 99%
- Regular Orientation
 - Spring 15 74%
 - Spring 16 84%
- Late Orientation
 - − Spring 15 − 20%
 - − Spring 16 − 25 %
- Afternoon Sessions
 - Spring 15 65%
 - Spring 16 85%

Free, Low-Cost Resources



- 1. Your campus Instructional Learning Dept.
- 2. Revising Block Sytle Websites
 - Use bullets, spacing and images
 - Reduce words, bolding, indentions
- 3. Video creation
 - Camtasia
 - PowerPoint
- 4. Video hosting
 - YouTube
 - Vimeo
- 5. Interactive Forms
 - Google forms



F. Questions & Answers







ctownsend or breichert @gsu.edu

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